Study of	Rec or Internal Change	Rec or Internal Change Number	RFI Year	RFI #	Status of Implementation	Date of 100% Completion - Actual or Anticipated, if not yet complete (mm/dd/yyyy)	If unable to implement, explain why?	Does this refine one or more agency processes and save/repurpose employee hours? (Yes/No)	Are there anticipated net savings? (Yes/No)	Other Benefits Realized from Implementing Recommendation or Internal Change, if any (e.g., results of agency performance measures and outcomes that improved)	Other Drawbacks Realized or from Implementing Recommendation or Internal Change, if any	Additional Comments (optional)
Department of Corrections	Recommendation	1	2024	4	Complete	9/1/2025	N/A	Yes	No	Agency policies and procedures will be up to date which will help with consistency in expected practices. Staff will have access to an abridged version of all policies (checklists) and can conduct self- assessments at any time. Leadership staff will have extra support from Management Review with implementing the recommended changes for compliance. The checklists will also strengthen the communication and trust between institutional and Agency staff. The application of initial and subsequent audits for all institutions will help Management Review identify and address the common areas of opportunity.	Currently, Management Review has a total of three staff (including Leadership) to develop the auditing program and conduct its assessments. In anticipation of reviewing over a total of 1500 checklist components, Management Review will need to hire more staff to support its goal of completing all programmatic checklists by September of 2025 and complete full on-site evaluations for all 21 of SCDC's institutions within the 3-year cycle. To ensure all components are objectively and consistently measured, staff would have to be employed under the Management Review program.	None
Department of Corrections	Recommendation	2	2024	4	In progress	7/1/2027		Yes	Yes	Office of the Ombudsman/Medical Concerns was created in November of 2021. This has yielded a reduction in litigation risk, improved medical practice and overall patient outcomes. This improvement will result in a direct cost savings by ensuring timely and appropriate care is delivered to the patient. The Division of Medical Services will be better enabled to maintain appropriate oversight and provided with statistical analysis of the care delivery system, care outcomes, and resource utilization, allowing for improved clinical decision making.	Medical Services will need to expand its data analytics team, leveraging more resources to consolidate data silos between disparate data storage solutions. Additionally, the Agency will need to modernize its data storage solutions to allow for improved integration and interoperability.	Exploration of partnerships with Univserity of South Carolina and MUSC to assist in data mining, data analytics, and population health analytics are ongoing with the Agency. Existing team has generated significant progress, creating the framework for these services to occur internally to the Agency; however, further progress has been limited by available resources and dated technology solutions.
Department of Corrections	Recommendation	3	2024	4	Partially implemented - No plans to implement further							The system was developed in December 2019. It was fully implemented in 2020. The external audit will be conducted in 2025

Department of Corrections	Recommendation	4	2024	4	In progress	6/30/2025	N/A	Yes	No	Courses that have been submitted for review and approval have been identified as Core, Recommended, and Elective. These approved courses have been included in the new case management system, Vant4gePoint that is set to go live at the beginning of 2025. All Core programs address a criminogenic need. Based upon the need/s identified by the RNA, the Strong-R, inmates will be automatically assigned Core programs that address those identified needs.	The Program Application portal is being used for submitting program/courses for review and approval. Many programs/courses exists, and are currently being taught, that have not yet been formally submitted for review/approval. Programs that are not submitted for official review and approval will not be part of the SCDC Course Catalogue and participation will not be captured in Vant4gePoint.	
Department of Corrections	Recommendation	5	2024	4	In progress	6/30/2025	N/A	Yes	No	A new draft policy regarding programming is being created that addresses the Vant4gePoint case management system, programming, and evaluation. Vant4gePoint has the capacity for staff to track program/course attendance, completion (excellent, good, or poor), and dosage. Subsequent annual inmate evaluations, and monitoring the inmate's case plan will determine program/course efficacy. Programs will be delivered in multiple modalities, by staff trained volunteers and inmates in person, as well as virtually and electronically on the inmate's tablets. PRRS is looking at more alternatives to getting needed programming to all inmates.	While PRRS is has trained staff to deliver evidence-based programs, the need may outweigh the capacity to provide programming systemically, once the RNA is online. Staff shortages have the potential to create gaps in programming in various institutions. PRRS will take advantage of virtual instruction, and digitizing programming for the inmate's tablets. But virtual and digital are never as good as face to face instruction and interaction.	
Department of Corrections	Recommendation	8	2024	4	Not yet started - No plans to implement	12/30/9999	There is no uniformity in data with which to make a comparison. Inmates with shorter sentences have the potential to earn a diploma or GED much faster than those with lengthy sentences. If all sentences were the same length, then SCDC could determine a percentage of those releasing with education credentials versus those coming in without education credentials.	No	No	Undetermined	Recommendation does not align with current practice. It is currently impossible to determine percentages of credentials earned based on those admitted to SCDC without education credentials. If all inmate sentences were equal, then those earning education credentials while incarcerated could be generated as a percentage of those admitted to SCDC without. SCDC 's inmate sentences vary as does the rate of GED attainment. Many variables make it impossible to provide the requested information. Until all components are equal, this cannot be calculated.	
Department of Corrections	Recommendation	9	2024	4	Not yet started - Plans to implement	12/30/2027	SCDC is not hiring at the same rate as we have in the past so there is no need for digital advertising.	No	No	This will provide an easier path for advertising vacant positions.		

Department of Corrections	Recommendation	13	2024	4	In progress	12/31/9999	SOPs for duties under each Deputy Director are being created and stored electronically in a central location for future needs.	No	No	This will provide for succession planning and training of future new deputy directors	Each Deputy Director is required to submit an SOP for their positions.	
Department of Corrections	Recommendation	14	2024	4	Not yet started - No plans to implement	12/31/9999	At this time there are other intiatives that take priority.	No	No			
Department of Corrections	Recommendation	15	2024	4	Not yet started - No plans to implement	12/31/2027	There are intiatives that take prioroty.	No	No			
Department of Corrections	Recommendation	16	2024	4	Not yet started - Plans to implement	12/31/2027	These surveys are expensive.	No	No			
Department of Corrections	Recommendation	19	2024	4	In progress	12/31/2025		Yes	No	Ability to search by keywords, which improves the ability to prioritize. Also, adding workflows for medical and mental health that are accessible to the inmates, which will assist in expediting their requests.		This system is currently under RFI and preparing to issue RFP.
Department of Corrections	Recommendation	20	2024	4	In progress	7/1/2026		Yes	Yes	Improved efficiency and tracking of medical requests due to digitization of process. Improved management of multiple requests and ability to identify areas of concern prior to reaching emergency levels by providing analytical review of request volume, request type, timeliness of responses, and care follow through capacity.	None	Original solution determined to not be viable. Secondary soluton developed and will begin testing January 2025. This solution will provide transparency in measuring requests received, timeliness of response, as well as follow through by staff to manage complex issues within the field.
Department of Corrections	Recommendation	25	2024	4	Complete	7/1/2023	N/A	Yes	Yes	Improve Agency processing of new inmates and reduce staff hours required when information is not received.	None	N/A
Department of Corrections	Recommendation	26	2024	4	Not yet started - Plans to implement	12/31/9999	N/A	Yes	No	Improved efficiency of medical resource utilization	None	The time of the initial inmate request for medical services is not currently documented in the electronic health record, so this is dependent upon implementation of Rec #20 regarding the addition of a medical request to staff category. Once the solution is deployed to the production environment, the Division of CQI within Medical Services will be able to effectively track the recommended items.

Department of Corrections	Recommendation	27	2024	4	In progress	1/1/9999		No	No	This could discourage detention centers and other agencies from hiring SCDC employees		
Department of Corrections	Recommendation	29	2024	4	In progress	12/30/9999	N/A	No	No	Increased availability of information for inmate families and the general public	The new SCDC website is still evolving requiring the addition of more and new information from each area. Multiple offices, Operations, Medical, General Counsel, Mental Health Services, the Inspector General, and Programs are involved in providing and updating information.	The new SCDC website does contain more information for families that was previously not available. There is a specific *FAMILY* tab that contains information on *Family Assistance*, *Classification*, the *Inmate Package Program*, *Contacting Inmates*, and *Visitation*. There is a *Services* tab providing information on Programs, PUSD, *Volunteer* information, *PREA* information, and an extensive *About US* tab containing information on Transparency Reports, and SCDC Policy, as well. The website may be accessed with this URL, https://doc.sc.gov/
Department of Corrections	Recommendation	30	2024	4	In progress	12/30/9999		No	No			SCDC provides academic and vocational instruction to offenders who are education deficient or in need of job skills training. Post-secondary academic, and extended vocational opportunities are available in 11 institutions across the state, in partnership with nine (9) universities and technical colleges. DEW is a significant partner with their staff coming to each institution on a monthly basis providing employment information and enrollment in the SC Works Online Services, prior to release. SWOS is a complete set of employment tools for job seekers in South Carolina. DEW also hosts Brazen events that are online virtual job interviews that place the releasing offender face to face with potential employers. Alston Wilkes continues to partner with SCDC in working with releasing veterans for employment and post release needs. SCDC works collaboratively with willing partners, as required in 24-13-2140(6) of the SC Code of laws. SCDC has yet to post information online regarding this work; the SCDC web site is under ongoing revisions.
Department of Corrections	Recommendation	33	2024	4	In progress			No	No			
Department of Corrections	Recommendation	34	2024	4	In progress		Discussions are ongoing	No	No	Slightly reduces SCDC prison population	None	
Department of Corrections	Recommendation	35	2024	4	In progress	12/30/9999	N/A	No	No	State and community partners provide means for comprehensive service delivery to the releasing offenders, helping ensure all needs are met.		Interagency collaboration exists on multiple levels. The offenders identified as Complex Reentry (those who are aged, medically fragile, have mental health/substance abuse concerns, have significant mobility issues, visually or hearing impaired, or a combination of any of these, etc.) require monthly meetings with service providers and State partners that assist individuals post-release.

Department	Type	#	Year	Q	Status	Date				Description		
Department of Corrections	Recommendation	36	2024	4	In progress	12/30/9999	N/A	No	No	Releasing offenders have the job skills necessary to meet the demands of the job market.		SCDC not only relies upon data from DEW and Occupational Outlook, but receives information directly from employers and the State Chamber of Commerce. In working with the State Technical College System, SCDC is also provided insight on identified jobs the technical colleges are providing skills training for. VR does not have a presence in SCDC and provides no services to the inmates prior to release. However, inmates are referred to VR for services post-release. DEW has not shared the list of Second Chance employers, but does make referral to those employers. DEW has acknowledged there is a reticence among many employers to publicly promote they are Second Chance employers. So DEW works quietly with these companies to place releasing offenders in available jobs.
Department of Corrections	Recommendation	37	2024	4	In progress	12/30/9999	N/A	No	No	The data would provide employment information on offenders post release, allowing for employment trend analysis. Reports would be provided for the 2nd and 4th quarters post-release, on all released offenders who are in the DEW database, based upon the Employee Quarterly reports.	SCDC continues to work with DEW on capturing data on post-release employment. The released individuals that could potentially be tracked by DEW are only those who are indicated on an employer's Employee Quarterly Report that is disclosing wages paid and withholdings by the employer. To generate this report of employment the individuals' Social Security number is required. The report would only indicate if a person is employed for a specific quarter; it will not provide employer or industry identifier information. If an individual is paid in cash, and there is no employee wage or withholding reported, there would be no record of employment with DEW.	There has been discussion, but SCDC and DEW have not initiated the creation of a report, thus far. For an individual to appear in the DEW data, they must be employed long enough to be included in an Employee Quarterly. There is no current mechanism to track employment immediately, post-release.
Department of Corrections	Recommendation	38	2024	4	In progress	12/31/2025		No	No	Information sharing and collaboration will improve patient outcomes.		
Department of Corrections	Internal Change	3	2024	4	In progress	12/30/9999	N/A	No	No	SCDC applies to the Dept. of Public Health for Birth Certificates, for those born in SC. This ensures inmates leave with an official copy of their Birth Certificate. The Birth Certificate is the foundation document required to obtain any other type of credential. SCDC pays $12 for each application submitted.		October 2023 DHEC opened the portal to SCDC. Staff began applying for Birth Certificates via the proprietary portal. As of November 1, 2024, SCDC has submitted over 2,000 Birth Certificate applications for releasing inmates. This is proving to be a very successful collaboration.